



SERVICE DECLARATION

Hereby declares that we are able to provide services to economy class passengers of domestic scheduled commercial air transportation with service standards and if we violate service standards, we are ready to accept sanctions in accordance with applicable laws and regulations.

Jakarta, 29 August 2024
PT GARUDA INDONESIA (PERSERO) Tbk
PRESIDENT & CEO

IRFAN SETIAPUTRA



MAKLUMAT PELAYANAN

Dengan ini menyatakan sanggup menyelenggarakan pelayanan kepada penumpang kelas ekonomi angkutan udara niaga berjadwal dalam negeri dengan standar pelayanan dan apabila melanggar pelayanan, kami siap menerima sanksi sesuai peraturan perundang-undangan yang berlaku

Jakarta, 30 Agustus 2024
PT GARUDA INDONESIA (PERSERO) Tbk
SALES OFFICE ATO & CTO DEPT HEAD



DEVINA GUNAWAN